Worldwide Emergency Travel Assistance

University System of Georgia

USG employees traveling abroad all have access to travel assistance services from RedpointWTP (a service provided in conjunction with our group life insurance plan through Minnesota Life) and may be eligible for BlueCard Worldwide.

❖ **Covers all benefits-eligible USG employees:**

**REDPOINT**

Travel Assistance Services

- All active benefits-eligible U.S. employees, as well as their spouses and dependent children, can access these services
- No additional premium or enrollment is required
- Covers business and personal travel, both international and domestic
- 24/7/365 service for emergency assistance and transport services when traveling 100 or more miles away from home
- Emergency assistance and medical evacuation services:
  - Medical professional locator services
  - Telephonic interpretation services
  - Assistance replacing lost or stolen luggage
  - Coordination of pre-hospital assistance
  - Arrange for transport of traveling companion
  - Repatriation of mortal remains
  - Identity theft assistance when traveling
  - Transport to nearest appropriate medical facility or home if medically necessary
  - Return of dependent children and rental vehicle; coordination of pet return
- Security evacuation services including transport to the nearest safe area
- Online pre-trip resources including passport/visa information, security and crime alerts, and political stability alerts
- Contact information within the US and Canada: 1-855-516-5433; call collect from outside the US: 1-617-426-6603
- Before you travel, visit [www.LifeBenefits.com/travel](http://www.LifeBenefits.com/travel) for the complete list of all available resources and the Basic Emergency Services Terms of Service
- **Effective 01/01/2015**

❖ **For BlueCross/BlueShield POS plan participants:**

**BlueCard Worldwide**

- Only for employees and family members with current BCBS insurance (POS or HSA OpenAccess POS - **not** HMO)
- Covers medical expenses during business and personal travel
- Provides access to medical assistance services, doctors, and hospitals
- The BlueCross/ BlueShield ID card gives you access to hospitals in nearly 200 countries and territories around the world
- If you need to locate a doctor or hospital call: 1-800-810-BLUE (2583) or call collect at 1-804-673-1177

**NOTE:** Blue Cross/Blue Shield HMO and KAISER PERMANENTE HMO do **not** offer international travel assistance to their plan members, and international medical coverage is only for emergencies.
US Government Resources:

Smart Traveler Enrollment Program (STEP)

- STEP is a free service provided by the U.S. Government to U.S. citizens who are traveling to, or living in, a foreign country.
- STEP allows you to enter information about your upcoming trip abroad so that the Department of State can better assist you in an emergency.
- Subscribe online at: www.state.gov/travel/

International Travel, Immunization and Health Information